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Patti Oliver Receives “Lifetime Achievement” Award
AHF Honors the Director of Nutrition at UCLA Health

Louisville, KY (June 6, 2014) – The [Association for Healthcare Foodservice](#) (AHF) is proud to announce that Patti Oliver, Director of Nutrition, UCLA Health, is the winner of the 2014 AHF Lifetime Achievement Award. This award was presented at the [AHF Annual Conference](#) in Orlando, Fla. on June 5, 2014.

The AHF Lifetime Achievement Award is association’s highest award. It recognizes operator members who best exemplify the leadership and spirit of Jacques Bloch and Angelo Gagliano, the founders of our legacy organizations. This award is selected by past recipients of the legacy association top honors and AHF Lifetime Achievement Award winners.

Oliver’s career with UCLA began in 1999. She and her team are responsible for creating innovative, nutritious dining options for patients. UCLA Health’s wellness initiative allows Oliver to lead the challenge for the food portion.

UCLA serves over 3.4 million meals a year at two hospitals, with over 790 beds. Their meal service is called “Signature Dining,” an upscale hotel style room service that offers over 40 entrees. UCLA also has four retail outlets and an upscale catering unit. The retail outlets have generated \$10 million in sales.

“Patti runs an outstanding program, dedication to continuous improvements in both the patient and retail dietary programs,” said Paul Watkins, chief administrative officer at UCLA Health. Her patient and customer satisfaction scores remain extremely high. Patti’s operation is truly second to none.”

Oliver has served on the AHF and legacy association Board of Directors since 2007. She also acts as chair-elect for the MFNS Practice Group for The Academy. In January of

2013, she became the Los Angeles Erie organizer for the Healthy Food and Healthcare Program (through Healthcare Without Harm).

Other highlights include:

- Provides internship rotations and mentoring for registered dietitians through California State University Northridge, and dietetic technicians through Los Angeles City College.
- Developed and implemented plan for two hospital building moves in four years.
- Grew UCLA's NRC Picker Patient Satisfaction Scores above the 90th percentile.
- Eliminated the use of Styrofoam, changed all disposables to either compostable or recyclable, and implemented a waste program where all waste is divided into recycle, compost or landfill.
- Developed a catering website on which customers can view the upscale "AT YOUR SERVICE" catering menu and place orders.

"Patti has a love and passion for our industry like no one that I know, she gives her all," said Carlton Green, former director of nutrition at UCLA.

About AHF:

The Association for Healthcare Foodservice (AHF) is the national professional association dedicated to advancing self-operated healthcare foodservice as industry best practice. AHF develops healthcare foodservice professionals, assuring food and nutrition services are valued as an essential contributor to the healthcare organization's mission. For more information, please visit: www.healthcarefoodservice.org.

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