

THE OHIO STATE UNIVERSITY WEXNER MEDICAL CENTER TEAM RECEIVES “PARTNERSHIP IN LEADERSHIP” AWARD

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AHF Honors Julie Jones, Mary Angela Miller, Kent Hess and Randy Allen

Louisville, KY. (June 10, 2013) – The Association for Healthcare Foodservice (AHF) is proud to announce that Julie Jones, director of nutrition services, Mary Angela Miller, administrative director, Kent Hess, associate executive director and Randy Allen, CFO, of The Ohio State University Wexner Medical Center are the winners of the 2013 AHF Partnership in Leadership Award. This award was presented at the AHF Annual Conference in New Orleans on June 8, 2013.

The AHF Partnership in Leadership Award is presented to AHF operator members who demonstrate a strong commitment to self-operation and currently support the foodservice director or foodservice administrative director.

Ohio State’s Wexner Medical Center nutrition services and hospital administration are honored for their efforts in the 12 million dollar reinvention of nutrition services as part of a 1.2 billion medical center expansion plan over eight years.

Highlights of the program include:

- Dining on Demand (DoD), a room service style concept capable of being implemented on a scale that could serve 1,400 beds, geographically dispersed among six different hospital buildings
- Complete renovation of existing kitchen and retail facilities
- A reimagined technology platform that links patient selections, patient care units and nutrition services in order to minimize the time between choice and service and avert the need for staffing a traditional room service call center

“A project of this size and scope does not happen overnight or without intense review, evaluation and scrutiny,” said Jones. “The fact that we are doing so is in large part due to significant administrative and CFO engagement, understanding and support.”

Jones serves as the analytical planner behind the 22 phase project, while Miller acts as the interpreter, to translate the detailed plan into digestible components that accurately explain the

reasoning to her colleagues on the hospital's administrative leadership team. Key senior leaders, Allen and Hess, have championed the project at the highest level in order to bring it to fruition.

"We are very fortunate to have long-term relationships with our senior leaders who, in turn, have shown their support for the nutrition services team," said Jones. "Without the well-established credibility, the consistency and perseverance of the nutrition services department and administrative leadership team, which has been earned and tested over time, this would not have occurred."

The master plan has only one year left until completion.

The OSU project was featured in a [video](#) shown at the AHF Annual Conference.

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